

Noble REMC

A Touchstone Energy® Cooperative 
The power of human connections

P.O. BOX 137
ALBION, IN 46701

PHONE NUMBERS & HOURS

Toll Free and Emergencies.... 800-933-7362
Fax260-636-3319
E-mail..... remc@nobleremc.com
Website..... nobleremc.com
Call Before You Dig.....811
**Office hours: 8 a.m.-4:30 p.m.
Monday-Friday**

CUSTOMER CONTACTS

Pam Gardner and Tina Gienger

New services, account information and customer products/services

Donita Brill

Budgets, credit and payment plans

Rex Shisler

Energy advisor

Kevin Dreibelbis

Communications and community relations

John English

Corporate relations

Kay Rappel

Line construction and repairs customer service

Ron Raypole

Engineering and construction

Doug Dickmeyer, P.E.

System engineer

Rob Hauck

Residential line construction design

Ray Burns

Tree trimming and spraying

Residential rate schedule

Customer service charge.....\$25 per month
Energy charge.....\$0.0901
Power cost adjustment....\$0.00292 per kWh
Security light charge
\$9.40 per month (plus tax)
(100-watt high pressure sodium)



Touchstone Energy®
Cooperatives

The power of human connections®

CO-opNews

Information from your electric cooperative

CEO COMMENTS — MONTE EGOLF

Take steps toward winter home comfort

After a long day at work, we're ready to go home and relax. Our homes should be an oasis for all of us — a place we can kick back and get comfortable.

But there's no oasis of comfort when your home is too cold in winter or oppressively hot in the summer. That means it's leaking air — and wasting money.

One of the best things you can do if you have high energy bills is check your insulation. How much insulation is in your attic and basement or in your crawlspace? What kind is it? Is there an air barrier along with the insulation? The answers to these questions will determine how much energy and money you can save.

Air infiltration is one of the main problems for most homes. It's healthy to have some air flow in and out of your home, but too much leads to discomfort and high energy bills. Properly installed insulation, paired with an air barrier, can do a lot to help you save.

If you have fiberglass insulation — whether blown or rolled batts — you'll need to create an air barrier by sealing all of the cracks and gaps between the living space and unfinished areas with caulk and expanding foam. Cellulose does a better job of blocking air, but only foam insulation offers its own air barrier.

Check out EnergySavers.gov to learn more about insulation. You can also contact Noble REMC and talk to our energy advisor Rex Shisler about whether your home needs more insulation. By doing so, you'll be well on your way to a more comfortable home — and lower bills.

Another way to lower your energy costs is to remove little used, old energy inefficient second or third refrigerators and freezers. Again, this year

we have teamed up with Wabash Valley Power Association (WVPA) — our wholesale power provider — to offer you a refrigerator recycling program. This was hugely popular among our members in 2011 and we're bringing it back in hopes of removing unnecessary units in homes, thus reducing your costs and helping reduce demand costs for the REMC. Please see the advertisement in this publication or our website, nobleremc.com, for more information.

If you have resistance electric heat (baseboard, ceiling cable), and replace it with qualifying geothermal or air source heat pumps, you may be eligible for a rebate from Noble REMC and WVPA. Contact Rex Shisler for more information.

In addition to the recommended upgrades in insulation that have already been mentioned, improvements in the heating and/or air conditioning in your home can also reduce costs and improve your home comfort.

There are many smaller steps you can take to reduce energy and be more comfortable. Check out these websites to get information on energy savings and home comfort:

- Energyadvisor.coop
- Togetherwesave.com
- Energystar.gov
- Eere.energy.gov
- Buildingscience.com
- Homeenergy.org

If you are planning to build a new home this year, be sure and talk to us about the benefits of building a Touchstone Energy® Home. We can give you, along with your contractor, specifications to build an energy efficient home. Again, contact Rex Shisler, our energy advisor, to learn more about this program.

Updating memberships of the deceased

If the membership at your address is held in the name of a deceased person, please call our office to find out how to update the account.

It is very important that we have accurate updated records. Here are some reasons why:

Bills going to deceased members

As an example — grandpa and grandma have passed away. You are living in their house and grandpa's name is still on the account. You need to get the account put into your name.

The Federal Trade Commission (FTC) requires we only talk to the person whose name is on the account. We will be glad to guide you through the simple process to update the account information.

Patronage capital

When patronage capital is returned, we need to know to whom to send grandpa's check. The personal representative must sign the form and have it notarized. He/she will be responsible for the distribution of the money. We would be glad to mail you the forms.

Annual meeting registration cards

This updated information on our deceased members also has a lot to do with our annual meeting. We don't want to send registration cards to people who can't use them.

Updating our records is an integral part of our cooperative business practices. Please call our office at 260-636-2113 or 800-933-7362 if you can provide valid information on membership updates.

Board of directors petitions available

As a consumer-owner, you help elect the directors of Noble REMC

Noble REMC is an electric cooperative owned by the people it serves. When the cooperative was founded in 1936, its bylaws established a board of directors and its duties. The board is made up of 11 consumer-owners. Four directors will be elected to a three-year term at this year's annual meeting.

Noble REMC has begun the board of directors election process. Any qualified Noble REMC customer (whose name appears on the REMC account or electric bill) may seek a position on the board of directors, if the district in which he/she lives is up for election. See the district territories for the 2012 director election to the right and the district map below.

Anybody who lives in a district up for election wanting to run for the board of directors must obtain 15 bona fide Noble REMC members' signatures (name on account only) on a petition provided by Noble REMC. The petition must be returned to us to have the signatures verified no less than 60 days

(before April 2) prior to the election. The election will be held at the annual meeting on Saturday, June 2, at the Noble REMC office in Albion.

Noble REMC directors are our customers. They pay monthly electric bills like other Noble REMC customers. They do not receive discounted power and their bills are not subsidized. They are just as interested as any other customer in the most economical operation of the cooperative possible.

The directors of Noble REMC are elected because they are business-minded and highly respected. Director elections are open to all customers, regardless of race, gender or creed.

Anyone seeking a Noble REMC Board position may pick up a packet of information about the duties and responsibilities of serving on the board at the Noble REMC office. Our business hours are Monday through Friday, 8 a.m. to 4:30 p.m.

For additional information concerning the board of directors election process, stop by or call 260-636-2113 or 800-933-7362.

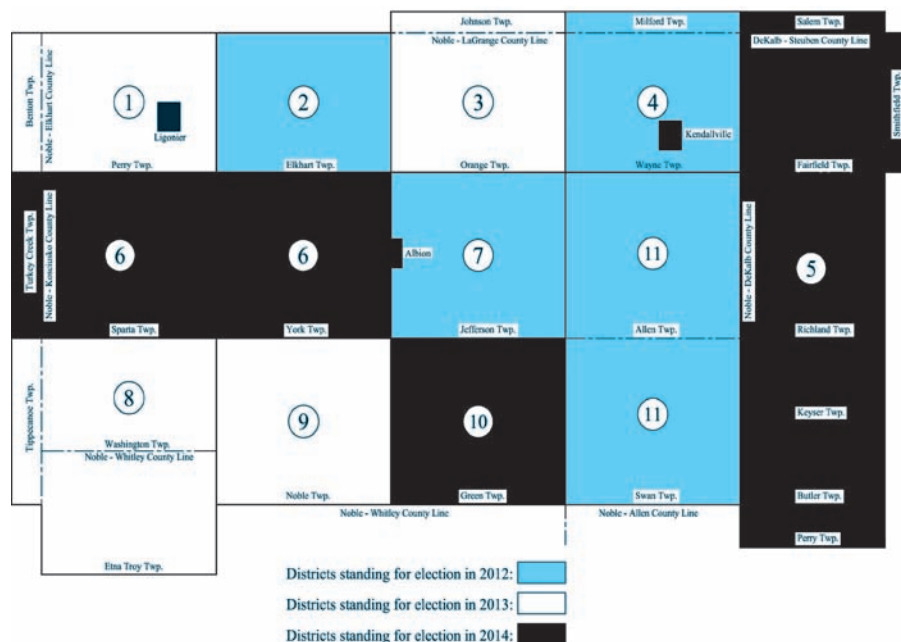
What is expected of a Noble REMC director?

The following is a list of duties for a Noble REMC director:

- Attend all regular monthly board meetings, special board meetings, committee meetings and the Noble REMC annual meeting.
- Attend occasional state, regional and national meetings.
- Represent a district, but be responsible for decisions affecting the entire membership. Directors should work together with the entire board.
- Read and be familiar with information and financial reports from the cooperative.
- Determine policy guidelines for the daily operations of the REMC.
- Approve work plans and establish a budget.
- Set rates and fee schedules.

- Enter into contracts for power supply, services and goods, and loans for capital improvements.
- Employ a chief executive officer to oversee the day-to-day operations of the cooperative.
- Evaluate the performance of Noble REMC and the CEO.
- Report to you, the consumer, about the financial condition of the cooperative.
- Must have the self-confidence and communication skills to express his/her opinion or disagreement with other directors.
- For complete eligibility requirements for becoming a director candidate, please see the official board candidate packet available at the REMC office in Albion.

Noble REMC Board district map



District territories for the 2012 director election

District 2: Elkhart Township in Noble County and that part of Clearspring Township in LaGrange County. This position is held by Tom Malle.

District 4: Wayne Township in Noble County and that part of Milford Township in LaGrange County. Andy Strack holds this position.

District 7: Jefferson and Albion townships in Noble County. This position is held by Steve Kirkpatrick.

District 11: Allen and Swan townships in Noble County and that part of Eel River Township in Allen County. Bob Marshall holds this position.

District territories not up for election this year

District 1: Perry Township in Noble County, Eden Township in LaGrange County and that part of Benton Township in Elkhart County. Robert Lortie holds this position.

District 3: Orange Township in Noble County and that part of Johnson Township in LaGrange County. This position is held by Rick Robertson.

District 5: All the areas of DeKalb County served by this cooperative and that part of Salem Township in Steuben County and that part of Perry Township in Allen County. Bill Knox holds this position.

District 6: Sparta and York townships in Noble County and that part of Turkey Creek Township in Kosciusko County. This position is held by Bill Emmert.

District 8: Washington Township in Noble County and those parts in Tippecanoe Township in Kosciusko County and Etna-Troy Township in Whitley County. Doug Burnworth holds this position.

District 9: Noble Township in Noble County and that part of Thorncreek Township in Whitley County. This position is held by Don Davis.

District 10: Green Township in Noble County and that part of Smith Township in Whitley County. Wayne Zumbrun holds this position.

Mark your calendar for the Noble REMC Annual Meeting on Saturday, June 2, at the Noble REMC office!

JUNE WASHINGTON, D.C.
13-21 **APPLY NOW FOR THIS**
2012 **ALL-INCLUSIVE TRIP**
OF A LIFETIME



EDUCATION



MEMORIES

Indiana's Electric Cooperatives want to spark the imagination of the state's best and brightest high school juniors by sharing a little knowledge, a little history and a little inspiration during the annual Electric Cooperative Youth Tour to Washington, D.C.

Delegates will join thousands of high school juniors from across the country in an all-inclusive trip to Washington, D.C., to see our nation's capital. Applications are due **March 1**.

FOR MORE INFORMATION CONTACT:

Kevin Dreibelbis

260-636-2113

800-933-7362

nobleremc.com



Energize Your Summer

June 6-9, 2012

Touchstone Energy Camp



Imagine starting your sixth grader's summer vacation learning about electricity, trying cool activities, playing fun games and making new friends! Touchstone Energy® Camp is a three-day adventure they will never forget!

Just Imagine:

- Electric education
- Horseback riding
- Bucket truck rides
- Rock climbing
- Swimming
- Canoeing
- Archery
- Liveline safety demonstration



Applications are due **March 1**.

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Your local REMCs are bringing you an opportunity to learn the ins and outs of your home in a fun and fascinating way. Find out which insulation techniques *really* work, and which ones leave you (and your home) in the cold.

Don't miss your chance to see this FREE one-of-a-kind visual demonstration of energy efficient construction practices, materials, equipment and technologies.

THREE DATES, THREE LOCATIONS FROM WHICH TO CHOOSE:

LaGrange County REMC

Feb. 21 @ 7 p.m.

LaGrange County REMC
1995 E. U.S. Highway 20
LaGrange, IN

Noble REMC

Feb. 22 @ 7 p.m.

Noble County Public Library
813 E. Main St.
Albion, IN

Steuben County REMC

Feb 23 @ 7 p.m.

Steuben County REMC
1212 S. Wayne St.
Angola, IN

**Noble REMC
Water Heater Program**

- FREEDOM electric water heaters for \$285 (below our cost)
- \$50 installation allowance for changing out your old unit
- \$100 installation and wiring allowance for changing from gas to electric
 - To receive credit, installations must be done by a licensed plumber and you must supply Noble REMC with a paid invoice
- NO CHARGE for a water heater that is installed in a new home
- Service reimbursement allowance:
 - \$85 annually for the cost of labor and parts on the electric heating units, but not for plumbing work
- Supply Noble REMC with a paid invoice for the repair work
- Manufacturer's warranty on FREEDOM water heaters from Noble REMC will be honored
- 6-year tank warranty
- 2-year parts warranty
- Lifetime lower heating element warranty
- Clean, odorless, safe hot water



Energy efficiency tip

Air is drawn into your home from low areas, so inspect your foundation for potential air-infiltration points. Fixing these leaks makes a bigger impact on your electric bill than sealing doors and windows!

Caulk all cracks and gaps around your home including spaces around wires for telephone, electrical, cable, and gas lines, water spigots and dryer vents. Find more ways to save at TogetherWeSave.com. — Touchstone Energy@ Cooperatives

